



# Quality Guarantee



Cartridge Junction uses only the best quality imaging supplies sourced from reputed manufacturers around the World.

We guarantee that all cartridges refilled by our company will perform as well as the original equipment manufactures' consumables under similar conditions.

Our toners, inks and toner parts are sourced from leading manufacturers around the world, and specifically formulated and designed for the individual cartridges used in different brands and models of printers.

Cartridge Junction follows a very stringent **Quality Control Process**. Each Empty cartridge received by us is first tested to ensure that it is capable of refilling. Defective cartridges are immediately discarded. High quality parts are replaced in Toner Cartridges and the OEM specified Toner quantity is filled in the cartridges. In Ink cartridges we use special inks specially formulated for specific types of cartridges. All cartridges are then tested before being delivered. We have state-of-the art testing and refilling equipment ensuring that the highest quality standards are adhered to.

Our R&D department is constantly researching ways to improve the quality and performance of our cartridges.

Every cartridge refilled by Cartridge Junction is guaranteed to produce sharp, crisp and clear prints consistently.

In the event of any of our cartridge giving results which are unsatisfactory, kindly return the same within 7 days of purchase together with the invoice to the store from where it was purchased. The Cartridge Junction store will verify the reason for the defect, rectify the problem if possible or refund the full amount in the event the defect cannot be satisfactorily rectified.

Cartridge Junction takes all precautions that the best quality cartridges are delivered to customers. However, in the unlikely event of a claim that a cartridge refilled by us has damaged your printer, Cartridge Junction will provide a qualified technician to address the issue at no cost to you.